
REFERENCE: **ELECTRONIC MANUAL**
<http://apps.sd.gov/applications/ph01icds/ph01icdsnet/index.aspx>

- A. State Staffing
 - B. Evaluation and Selection of LA
 - C. Local Agency Staffing
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STAFFING

The WIC Program is a part of the Office of Family Health under the auspices of the Division of Health and Medical Services, South Dakota Department of Health. The Division Director reports to the Secretary of the Department of Health. The staff available to perform State agency responsibilities and local program operations is indicated below. The organizational charts indicate staffing positions and supervisory structure. State Agency staff comes under the supervision of the Office of Family Health. State staff who delivers services for WIC comes under the supervision of the Office of Community Health Services including the oversight of contract agencies. Total FTE's available for each position and responsibilities of each position is identified below as applied against a 100% time study.

(1) WIC Program State Office

- a. Director: 1.0 FTE (Full-Time Equivalent)
Currently -- Rhonda Buntrock

Responsibilities:	Overall Program management: including planning, policy development, organization, financial management, evaluation; allocation of funds to Local Agencies; monitoring Local Agencies for compliance; coordination with Community Health Services; technical assistance and training; supervision of specialists for Program Operations, Vendor/Data Management/Food Delivery, and Education/Outreach/Nutrition Specialist.
Qualifications:	College degree in a health related/administration program with 5 year's managerial experience or equivalent combination of education and experience. To meet the requirements of Section 246.3 (e) (1) for a full time position some duties are performed by program specialists, in the area of management and compliance of regulations.

- b. Administration/Operations Program Specialist: 1.0 FTE
Currently -- Ardys Roseland

Responsibilities:	Manages the administration component of program operations; develops Local Agency contracts; Policy development: keeps policy and procedure manual up-to-date; provide policy interpretation and technical assistance to Local Agencies; monitors the budgetary accounting and program expenditures; monitors program reporting; responsible for Civil Rights, American Disabilities Act, marketing & outreach component and member of management evaluation audit team.
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Qualifications: Bachelors Degree in business administration or related field and two years managerial experience.

c. MIS/Retailer Program Specialist: 1.0 FTE
Currently – Dawn Boyle

Responsibilities: Manages the Vendor food delivery system: including retailer contracting, ICDS contact and enhancements, Policy development, training, monitoring and other related activities; provide direction and assist with direction for job duties of the Retail Coordinator.

Qualifications: Bachelors Degree in business administration or related field and two years managerial experience.

d. Quality Assurance Program Specialist: 1.0 FTE
Currently – Patricia Burg

Responsibilities: Oversees and schedules the management evaluations of Local Agencies; participant survey, coordination with other agencies/programs, misuse for vendors, participants and local agencies. Monitors and reviews dual participation with ITO's.

Qualifications: Bachelors Degree in Food and Nutrition or in a health related program with 2 years managerial experience or equivalent combination of education and experience.

e. Retail Coordinator: 1.0 FTE
Currently -- Renee Osterkamp

Responsibilities: Monitor compliance, train and educate authorized WIC retailers; provide on-site visits to retailers; conduct compliance buys and education investigations; contract with retailers.

Qualifications: Graduation from high school with two years of retailer experience.

f. Senior Secretary Administrative Assistant: 14 FTE
Currently – Stacy Rodman

Responsibilities: Responsible for food instrument control and disposition; Arranges for/handles special formula delivery/disposition.

Qualifications: Graduation from high school with one year of data control experience.

g. Office of Family Health Director: .16 FTE
Currently – Kayla Tinker

h. Secretary: .50 FTE
Currently – Nancy Winans

(2) Public Health Nutrition

a. Nutrition Consultant
Currently --Melissa Berg 1.0 FTE

Responsibilities: Overall development and evaluation of nutrition component including training and technical assistance to nutritionists and Local Agencies; nutrition policy and procedure development; development, selection and evaluation of nutrition educational resources; monitoring for compliance; nutrition coordinator.

Qualifications: BS Degree in Food and Nutrition with three years experience; MS food and Nutrition or Public Health Nutrition and two years' experience; or Registered Dietitian or eligible for registration with 2 years experience. Must be Licensed Nutritionist (LN). Duties are also performed by the Program Education/Outreach Nutrition Specialist, in the area of nutrition education resources and guidelines and technical assistance/consultation of Local Agencies and compliance of regulations.

b. Breastfeeding Coordinator
Currently – Vacant – .94 FTE

Responsibilities: Overall development and evaluation of breastfeeding component including training and technical assistance to nutritionists and Local Agencies; breastfeeding policy and procedure development, development, selection and evaluation of breastfeeding educational resources; promotion of breastfeeding and monitoring for compliance.

Oversight of Breastfeeding Peer Counseling Program.
Annual nutrient analysis of food items for approved foods.
Special formula regulation, policy and procedure, MIS development and technical assistance.

Qualifications: BS Degree in Food and Nutrition with three years experience in the area of breastfeeding education and promotion.

(3) Community Health Services

Regional Managers: 45.55% Time Study – FTE

Currently -- 7 Regional Managers/Nurse Consultant

1 Vacant Regional Manager

1 Office of Community Health Services Director

1 Administrator Assistant

1 Program Assistant

1 Survey Specialist

Responsibilities: Supervise Community Health Services staff (Nurses, Nutritionists and Clerical staff) in delivering WIC and implementation of the WIC Program activities; provide overall management in day-to-day operations of WIC; ensure compliance of program goals and federal guidelines.

Qualifications: Regional Managers - Bachelors Degree in Biology, nursing, nutrition, food sciences, dietetics, health services administration, or a related field and three years

experience in disease intervention, public health nursing, nutrition dietetics, or public health administration.

The following time does not include leave general admin time by FTE

b. Dietitians: 7.56 FTEs

Currently – Stacey Skaff

Elizabeth Honerman
Linda Michelson
Kathleen Kovall
Susan Alverson (½)
Laura Clark (½)

Kari Mitchell

Wendy Roberts

Lisa DeSmet (.6)

Sara Braskamp

(Vacant)

Jessica Timp

Responsibilities: Provide direct nutrition services: including nutrition counseling, nutrition education and diet interpretation to clients who demonstrate needs due to complicated nutritional conditions or to control medical conditions; provide nutrition education and medical assistance to WIC staff within respective region; coordinates WIC activities within region and Local Agency for compliance of federal regulations; supervises Local Agency staff when appropriate; market program locally.

Qualifications: Bachelor's Degree in Dietetics or Food Nutrition; and completion of an American Dietetic Association approved internship, coordinated program or an AP4 training program. Possession of or the ability to obtain registration with the American Dietetics Association as a Registered Dietitian within one year of employment. Must be licensed by South Dakota Board of Medical and Osteopathic Examiners.

c. Nutrition Educators: 3.27 FTEs

Currently -- Lois Moose

Kristine Ringstmeyer

Lindsey Sailer

Cheryl Schuh

Responsibilities: Provide direct nutrition services: including nutrition counseling, nutrition education and diet interpretation; provides nutrition education and technical assistance to WIC staff within respective region; coordinates WIC activities within region and Local Agency for compliance of federal regulations; supervises Local Agency staff when appropriate; market program locally.

Qualifications: Minimum of a Bachelor's Degree in Food Science, Nutrition or a related field.

d. Nutrition Aides: .80 FTE

Currently -- Ivalee Big Crow

Responsibilities: Perform individual assessments including: plan and prepare nutrition education boards, obtain health histories, determine nutritional risks, evaluate dietary intake and perform anthropometric and biochemical determinations as

Qualifications: appropriate and prescribe food packages; provide nutrition counseling, nutrition education and diet interpretation.
Graduation from high school with two (2) years experience in related field to nutrition or dietetics.

e. Community Health Nurses: 22.55 FTE's

Responsibilities: Perform individual assessments including: obtain health histories, evaluate dietary intake, perform anthropometric and biochemical determinations, determine nutritional risks, evaluate dietary intake, prescribe food packages; develop nutrition counseling, nutrition education and diet interpretation; implement WIC policies and procedures; supervise local agency secretary; and market program locally.

Qualifications: Bachelor's or Associate Degree in Nursing or LPN Degree.

f. Support Staff: 27.82 FTEs

Responsibilities: Local Agency Secretary - Assist WIC applicants in determining eligibility; provide program information, complete and maintain participant forms; maintain accountability of food instruments; integrate nutrition education topics at voucher distribution; perform general office duties.

Supervisor/Nutritionist Secretary - Perform support services including: tabulating and recording data; composing and typing letters/forms/reports; maintaining files and nutrition education resources; ordering materials; scheduling meetings.

Qualifications: Graduation from high school with two (2) years clerical experience.

STAFFING RATIOS

BACKGROUND:

Staffing ratios were first developed in 1987 for WIC professional staff including nurse, nutritionist and clerical staff. The ratios were expanded to include a breakdown of activities by staff person by minutes of each component of client service and operating efficiency guidelines for local agencies to apply in developing clinic schedules, determine/adjust for no show rates and to become efficient in clinic operations.

The staffing ratios are used as guides for staffing levels, determining FTE's budgetary allotments, and management efficiencies. Supervisors monitor staffing levels on a regular basis to keep staff within the acceptable ranges.

The State develops a delineation of the type of staff to perform WIC functions and the responsibilities of each level.

REGIONAL OFFICE RECOGNITION:

South Dakota was recognized by the Denver Regional Financial Management Team in 2003 for "an exceptional job with the accuracy and timeliness of the FNS-798 and FNS-798A reporting requirements." South Dakota was also recognized by the Denver Regional Financial Management Team for "doing an outstanding job of continuous time study functions and monitoring the expenses and reimbursements of their local agencies and other related WIC costs. For FY2002, for Review efforts in establishing implementing staffing ratios" and for "our efficiencies, cost saving measures and improved quality...that included maximum utilization of staffing in relation to the delivery of services and staffing ratios".

ASSESSMENT:

In 1991, an assessment was done using FY90 Time study data to see how close we were meeting the WIC staffing ratios statewide. All programs were within an acceptable range, with adjustments made to accommodate for specific county FTE needs.

In the 1995 State WIC Plan, a goal/objective was to reassess what staffing level is sufficient at the Local WIC Agency by analyzing the current staff-to-participant ratios. To determine this, specific staff man hours were compared to the current staffing levels for each respective count and caseload. The conclusion was that the current allotted staff-to-participant ratio level was: again within acceptable range, sufficient to delivery WIC services and should remain unchanged at this time. However, we do want to reassess the nutritionist staffing ratios and develop new ones for a new classification of dietitian in the next year. The WIC policy will also be clarified to factor in range for travel and leave hours.

In 2003, the staff-to-participant ratio standards were reassessed in all areas including nutrition. The conclusion was that the current allotted staff-to participant ratio level was again within acceptable range, sufficient to deliver WIC services and should remain unchanged at this time. We did update the definition of Time Study codes to better reflect nutrition education training for all staff.

In 2004, we again reviewed the staff to participant ratio standards and have determined that we will need to either update to accurately reflect changes due to bimonthly issuance and computer enhancements or use the 100% time study information to have a more up to date reflection of time spent delivering WIC services. We are leaning toward discarding staffing ratios and only using time study information – potentially having to add some additional time code descriptions to determine staffing ratios.

STAFF-TO-PARTICIPANT RATIO STANDARDS:

Option 1:

Nutritionist	=	1/1050 @ 9.9 minutes per participant
Clerical	=	1/542 @ 19.2 minutes per participant
CPA	=	1/1677 @ 6.2 minutes per participant

Option 2:

Nutritionist	=	1/1465 @ 7.1 minutes per participant
Clerical	=	1/542 @ 19.2 minutes per participant
CPA	=	1/1156 @ 9.0 minutes per participant

Option 3:

Nutritionist/CPA	=	1/646 @ 16.1 minutes per participant
Clerical	=	1/542 @ 19.2 minutes per participant

Option 4:

Contract Nutritionist	=	1/1238 @ 8.4 minutes per participant
Contract Clerical	=	1/542 @ 19.2 minutes per participant
Contract Nursing	=	1/1677 @ 6.2 minutes per participant
DOH Local Agency	=	1/7429 @ 1.5 minutes per participant

PLAN FOR DELIVERY OF QUALITY NUTRITION SERVICES

BACKGROUND

With the development of Food and Nutrition Service and National Association of WIC Directors joint statement on quality nutrition services in the WIC Program, the recommendations to meet minimum staff qualifications as set forth in federal WIC Nutrition Standards and the difficulty in recruitment and retention of Registered Dietitians for WIC, a plan was formulated and implemented to establish levels of nutrition staff in the state. This became a joint effort in the Department of Health as nutrition staff, which also is WIC staff, began to see participants with increased complexity of needs such as children with special needs, metabolic disorders, and diabetes.

IMPLEMENTATION OF SYSTEMS

Two levels of staff were officially established:

Nutritionists - Range N14 (now called Nutrition Educators)

Qualifications: Bachelor's Degree in Nutrition, Food Science, or a related field.

Distinguished Function: Provide nutrition assessment, educational, and counseling services to high risk clients ensuring they receive information on proper nutrition.

Dietitian - Range T14 (now called Dietitians/Nutritionists)

Qualifications: Bachelor's Degree in Dietetics or Food and Nutrition and completion of an American Dietetic Association approved internship, coordinated program, or an AP4 training program. Possession of or ability to obtain registration with the American Dietetic Association as a Registered Dietitian within one year of employment. Must be licensed by South Dakota SD Board of Medical and Osteopathic Examiners.

Distinguished Function: Provide counseling services to clients who demonstrate nutritional needs due to complicated nutritional conditions or to control medical conditions.

A team approach is being used to provide nutrition services to clients to best utilize available nutrition staff. Either a Nutrition Educator or Dietitian is available to each Local WIC Agency for nutrition counseling. If a client is determined to be one that should be seen by a Dietitian, the Nutrition Educator refers the client to or consults with the Dietitian to assure appropriate counseling is provided. When a Dietitian is not available to directly counsel clients who demonstrate complicated nutritional conditions, they are consulted to assure appropriate counseling is provided. The team approach is proving itself and working well to meet the counseling needs of WIC clients.

Licensure of dietitians and nutritionists became effective in South Dakota July 1996. This law requires anyone who practices nutrition or dietetics to be licensed. The Nutrition Educators are covered by an exemption as long as they have consultation by a Dietitian/Nutritionist. The law has one title, Licensed Nutritionist (LN), which covered Registered Dietitians and Masters or Ph.D. prepared Nutritionists.

Currently, there are **twelve (12) Licensed Nutritionists** and **four (4)** Nutrition Educators on staff and available to provide services throughout the state of South Dakota.

Since January 1, 1997, all secondary nutrition counseling (now called Follow-Up Nutrition Counseling) is provided by nutrition staff to help meet quality standards.

Due to reorganization of Department of Health field staff in October 1996, the nutrition staff is now supervised by one of seven Regional Managers rather than one Nutrition Coordinator. Continuing education continues to be provided by the State Office staff via workshops, in-service education, print and audiovisual circulating packets, electronic mail, and other distance learning updates.

QUALITY ASSURANCE

All new Community Health Services (CHS) nutrition staff has been observed during counseling and/or certification by the State Nutritionist or Nutrition Consultant during the employee's probationary period. This has since reduced to two dietitians/nutritionists (Licensed Nutritionists). The State Nutritionist or Nutrition Consultant is annually observing the two Quality Assurance Nutritionists that complete all observations of community health services nutrition staff.

ALLIANCE PUBLIC HEALTH SERVICE DELIVERY

INTRODUCTION

The South Dakota Department of Health began assessing the role of the state's public health agency, with the intent of improving access to quality, affordable health care throughout the state. One goal of the department was to enhance local providers or to create new partnerships between the state and local providers, to avoid duplicate services where private providers were available. In an effort to deliver a more cost-effective package of public health nursing services to communities, the South Dakota Department of Health initiated pilot projects to test an alternative delivery system for traditional public health nursing services.

The ideal goal of the South Dakota Department of Health was to use contracts to create a three-way partnership between the service provider, the county commission, and the State Department of Health. Key components of the pilot project included: 1) contracting in selected counties for specified set of clinical preventive services by a private service provider, with representatives of the service provider, the county and the state signing a contract; 2) formation of a Community Health Council in each of the selected counties; and 3) focusing state public health nurses on population-based public health services for several counties rather than on more traditional activities such as providing clinical care to individuals.

BACKGROUND

Community Health Nursing Services have traditionally been provided throughout the state in most counties through joint arrangements between the County Commissioners and the Department of Health. It was within the unit of the Office of Community Health Services that WIC services were delivered throughout the state. Although the new arrangements were initially for nursing services, interests were sparked in the communities to deliver WIC services as well. Pilot projects desired to be a Local WIC Agency in the communities. Because arrangements needed to be made for delivery of WIC services due to shortage of state nurses to perform WIC certifications, the decision was made to begin allowing applications to be submitted to contract for WIC services in the same community with the private providers.

PROGRESS TO DATE

Currently there are eleven (11) Alliance Public Health Delivery Sites which include delivery of WIC services: Brule, Edmunds, Deuel, Douglas, Hand, Hutchinson, McPherson, Moody, Tripp, Turner, and Walworth Counties.

SERVICES PROVIDED IN THE PARTNERSHIP OF SERVICE DELIVERY

The local health care providers will be providing Maternal and Child Health Services, Family Planning, general health education and WIC direct client services. The State will continue to provide the training of local staff, technical assistance, quality assurance, and oversight of services provided. In addition, for WIC, the State continues the administration component which includes, but is not limited to: compliance with the fiscal and operational requirements prescribed by the federal regulations/guidelines/instructions; establishment of standards and criteria for program operations; staffing; certification, area served, income standards and nutrition risk standards; quality assurance; coordination and assessment; management of food delivery system; management of the nutrition education component, including development of the local agency nutrition education and marketing plan, in-service trainings and technical assistance, resource standards, development and management, and provision of staff designated to be the Regional Manager/Nurse Consultant.

FUTURE PLANS

The Department of Health will continue to work with the current counties to maintain Alliance Public Health Delivery Service Sites from local hospitals and county commissioners. The Department will have meetings with those requesting to discuss the concept and its potential for each respective service area. Services will continue to be provided by the Department of Health state staff in counties that are not an Alliance site. Where Nutrition staff are not available, Nutrition Services are provided by state staff at the Public Health Alliance sites.

UPDATE STATUS

The Office of Public Health Alliance has moved to the Office of Community Health Services where all service delivery is under the same administrator.

GOVERNOR'S AWARD FOR EMPLOYEE EXCELLENCE

1. The Shannon County WIC Staff, serving the Pine Ridge Indian Reservation, won the 1991 Governor's Award for Employee Excellence for Teamwork. The award was one of seven different awards given to state employees by Governor George Mickelson. Teamwork efforts have provided an opportunity for a unique tribal government working together on the reservation to improve health care for mothers and children. Accomplishments of the Team have been:
 - excellent rapport with Oglala Sioux Tribe and Indian Health Services Staff
 - outstanding effort in outreach, i.e., radio spots, news releases, group meetings, one-to-one marketing
 - sensitivity to cultural needs and increased utilization of services
 - service 10 1400 participants monthly, about 25% increase in one year
 - increased immunizations
 - improved health status of women, infants and children, i.e., higher birth weights, improved pregnancy outcomes, improved diets, earlier prenatal care, increased breastfeeding rates
 - increased referrals to other health care services
 - pioneered service delivery for the Department of Health, Division of Health Services, and WIC Program on the Pine Ridge Indian Reservation.

Through the efforts of the Team, residents of the Pine Ridge Indian Reservation have experienced an increase in the availability and accessibility of service with clinics at Pine Ridge, Kyle, Manderson, Porcupine, and Wanblee. Team efforts have been recognized by Indian Health Services and Tribal officials as a significant contribution to improved services on the reservation. The project serves as model for future reservation services in the state.

2. Staff involved in the statewide Infant Immunization Initiative, including the WIC Director, MCH Director, Field Operations Director, Medicaid Director, Communicable Disease Staff were nominated for the 1992 Governor's Award for Employee Excellence for Teamwork. Teamwork efforts concentrated on removal of barriers, which impede vaccine delivery, elimination of missed opportunities to vaccinate and educate, strategies to improve immunization coverage levels including collaboration with local health clinics and other service providers.

An Infant Immunization Initiative Plan (I-3) was developed for the entire state of South Dakota which includes collaboration and linkages with health care agencies/providers for implementing uniform immunization practices and present innovative actions toward achieving the goals of 90 percent immunization coverage levels for two year old children by the year 2000.

WIC has a major objective in the plan to improve availability of immunizations of children under the age of two who are WIC recipients.

LOCAL AGENCY IDENTIFICATION

GOAL: Identification of Local Agencies, clinic sites, and areas and populations served by the State Agency.

Priorities Served: Priorities I through VII are currently being served. If monies are not available, Priority VII's would be reduced first, then Priority VI's, and so forth.

South Dakota Local Agencies and Clinic Sites follow on attached pages.

South Dakota Local WIC Agencies and Clinic Sites

There are 63 Local Agencies and 84 clinic sites serving the WIC population in South Dakota.

<u>Clinic Code</u>	<u>Local Agency/Site</u>	<u>Telephone No.</u>
AUX	Aurora County WIC Program Courthouse, 401 N. Main PO Box 397 Plankinton, SD 57368	942-7163
BEX	Beadle County WIC Program 495 3rd SW Huron, SD 57350	353-7135
BNX	Bennett County WIC Program Courthouse, 201 Main St. PO Box 460 Martin, SD 57551	685-1089
BHX	Bon Homme WIC Program Courthouse 103 W. 18 th Avenue PO Box 478 Tyndall, SD 57066	589-4318
BRX	Brookings County WIC Program 1310 Main Avenue South, Suite 105 Brookings, SD 57006	688-5805
BOX	Brown County WIC Program Brown County Community Health Center 402 S Main Street Aberdeen, SD 57401	626-2626
BUC	Brule County WIC Program Sioux Valley Home Care Services 110 W. Beebee, Suite 1 Chamberlain, SD 57325	734-0180
BUK	Kimball	734-0180

<u>Clinic Code</u>	<u>Local Agency/Site</u>	<u>Telephone No.</u>
BFX	Buffalo County WIC Program IHS Clinic PO Box 200 Ft. Thompson, SD 57339	245-1539
BTB	Butte County WIC Program 830 6th Avenue Belle Fourche, SD 57717	892-2523
BTN	Newell 121 3 rd Street PO Box 135 Newell, SD 57760	456-2245
	Campbell (no clinic site) Served by Walworth County	
CML	Charles Mix County WIC Program Courthouse, 400 Main Street PO Box 220 Lake Andes, SD 57356	487-7522
CMP	Platte 612 East 7 th Street PO Box 984 Platte, SD 57369	337-3996
CMW	Wagner 118B Main Ave. SE PO Box 726 Wagner, SD 57380	384-3487
CLX	Clark County WIC Program Courthouse, 200 N. Commercial Street PO Box 294 Clark, SD 57225	532-3168
CYX	Clay County WIC Program Courthouse 211 West Main Street, Suite 100 Vermillion, SD 57069	677-6760
CDX	Codington County WIC Program Courthouse 14 1st Avenue, SE Watertown, SD 57201	882-5181
COX	Corson County WIC Program (Served by Walworth County)	845-8127

<u>Clinic Code</u>	<u>Local Agency/Site</u>	<u>Telephone No.</u>
CUX	Custer County WIC Program Courthouse Annex 447 Crook Street, Suite 2 Custer, SD 57730	673-2847
DVX	Davison County WIC Program 909 S. Miller Mitchell, SD 57301	995-8144
DAX	Day County WIC Program Courthouse, 711 West 1 st Webster, SD 57274	345-3882
DUX	Deuel County WIC Program Deuel County Memorial Hospital 701 3 rd Avenue South Clear Lake, SD 57226	874-2555
DWT	Dewey County WIC Program Courthouse, 700 C Street PO Box 312 Timber Lake, SD 57656	865-3587
DWI	Isabel 118 Main Street PO Box 73 Isabel, SD 57633	466-2474
DOX	Douglas County WIC Program Douglas County Memorial Hospital 708 8 th Street Armour, SD 57313	724-2758
EDB	Edmunds County WIC Program Bowdle Healthcare Center 8001 W. 5 th Street PO Box 556 Bowdle, SD 57428	285-6419
EDI	Ipswich Roscoe Hosmer	426-6099 287-4610 285-6419
FRX	Fall River County WIC Program Courthouse, 906 N. River Street Hot Springs, SD 57747	745-5135
FAX	Faulk County WIC Program Courthouse, 110 9 th Avenue South PO Box 309 Faulkton, SD 57438	598-4513

<u>Clinic Code</u>	<u>Local Agency/Site</u>	<u>Telephone No.</u>
GRX	Grant County WIC Program Courthouse, 210 East 5 th Avenue Milbank, SD 57252	432-4596
GGB	Gregory County WIC Program Courthouse, 221 E. 8 th PO Box 199 Burke, SD 57523	775-2634
GGs	Bonesteel	775-2634
HAX	Haakon County WIC Program Courthouse, 140 S. Howard PO Box 396 Philip, SD 57567	859-2467
HMX	Hamlin County WIC Program Courthouse, 300 4 th St. PO Box 163 Hayti, SD 57241	783-3681
HDX	Hand County WIC Program Hand County Memorial Hospital 318 W. 5 th Street Miller, SD 57362	853-2147
HNX	Hanson County WIC Program 430 Main Street P.O. Box 548 Alexandria, SD 57311	239-4417
HRX	Harding County WIC Program Courthouse, 410 Ramsland Street PO Box 396 Buffalo, SD 57720	375-3454 (WIC Office) 375-3313 (Auditor)
HUX	Hughes County WIC Program 302 East Dakota Pierre, SD 57501	773-3638
HTF	Hutchinson County WIC Program Freeman Regional Health Services 510 E. 8 th Street, PO Box 370 Freeman, SD 57029	925-2118
HTP	Parkston WIC Program Avera St. Benedict Health Center 401 W. Glynn Drive Parkston, SD 57366	928-4411

<u>Clinic Code</u>	<u>Local Agency/Site</u>	<u>Telephone No.</u>
HYX	Hyde County WIC Program Courthouse, 412 Commercial Avenue SE PO Box 379 Highmore, SD 57345	852-2450
JAK	Jackson County WIC Program 720 6 th Ave. PO Box 564 Kadoka, SD 57543	837-2240 837-2246
JAW	Wanblee 100 Clinic Drive Wanblee, SD 57577	462-6075
JEX	Jerauld County WIC Program Courthouse, 606 1 st Street NE PO Box 442 Wessington Springs, SD 57382	539-1271
JOX	Jones County WIC Program 609 Garfield Avenue PO Box 152 Murdo, SD 57559	669-3012 842-2962
KIX	Kingsbury County WIC Program Courthouse Annex 101 2nd SE PO Box 196 DeSmet, SD 57231	854-3853
LAX	Lake County WIC Program Courthouse, 200 E. Center Madison, SD 57042	256-5309
LWD LWS	Lawrence County WIC Program Pluma School 9 Kirk Rd., PO Box 604 Deadwood, SD 57732	578-2660
	Spearfish 930 North 10 th St. Spearfish, SD 57783	642-6915
LIX	Lincoln County WIC Program 104 N. Main, Suite 140 Canton, SD 57013	987-4138
LYK	Lyman County WIC Program Courthouse, 300 S. Main Street PO Box 334 Kennebec, SD 57544	869-2217

LYL	Lower Brule 187 Oyate Circle Lower Brule, SD 57548	473-5618
MCX	McCook County WIC Program 130 West Essex PO Box 354 Salem, SD 57058	425-2671
MPE	McPherson County WIC Program Eureka Community Hospital East Avenue 9 th Street PO Box 517 Eureka, SD 57437	284-2661
MPL	Leola	439-3519
MAX	Marshall County WIC Program Community Building 909 S. Main PO Box 82 Britton, SD 57430	448-2744
MDS	Meade County WIC Program Courthouse, 1425 Sherman Street Sturgis, SD 57785	347-5650
MDF	Faith 2 nd Avenue West PO Box 82 Faith, SD 57626	967-2150
MEX	Mellette County WIC Program Served by Jones County	669-3012
MIX	Miner County WIC Program Courthouse, 400 North Main Street PO Box 67 Howard, SD 57349	772-5381
MNX	Minnehaha County WIC Program 1200 North West Avenue Sioux Falls, SD 57104	367-5228

<u>Clinic Code</u>	<u>Local Agency/Site</u>	<u>Telephone No.</u>
MOX	Moody County WIC Program 309 N. Prairie Street Flandreau, SD 57028	997-3779
PNR	Pennington County WIC Program 909 East St. Patrick Street, Ste. 7 Rapid City, SD 57701	394-5155
PNE	Ellsworth Air Force Base (WIC) WIC in TRICARE 28 Medical Group 2900 Doolittle Drive Ellsworth AFB, SD 57706	385-3465
PNW	Wall Clinic Methodist Church 602 Norris Street Wall, SD 57790 (Mailing Address) Haakon County WIC Program Po Box 396 140 S. Howard Phillip, SD 57567	279-2132
PNH	Hill City 234 Deerfield Rd. PO Box 254 Hill City, SD 57745	574-2225
PRB	Perkins County WIC Program 105 W. Main Street PO Box 236 Bison, SD 57620	244-5978
PRL	Lemmon 11 East 4 th Street PO Box 447 Lemmon, SD 57638	374-5962
PTH	Potter County WIC Program 318 Main Street PO Box 783 Hoven, SD 57450	948-2394
ROX	Roberts County WIC Program 405 Chestnut Street E Sisseton, SD 57262	698-4183
SAX	Sanborn County WIC Program Courthouse, 604 W. 6 th Street PO Box 366 Woonsocket, SD 57385	796-4510

<u>Clinic Code</u>	<u>Local Agency/Site</u>	<u>Telephone No.</u>
SHP	Shannon County WIC Program PO Box 1988, IHS Hospital Bldg. (old dental clinic, first floor) Pine Ridge, SD 57770	867-5911
SHQ	Porcupine	867-2742
SHK	Shannon County WIC Program 1000 Medical Center Road P.O. Box 540 Kyle, SD 57752	455-8204
SPX	Spink County WIC Program Courthouse, 210 East 7th Avenue Redfield, SD 57469	472-2434
STX	Stanley County WIC Program Courthouse, 08 E. 2 nd Avenue PO Box 194 Ft. Pierre, SD 57532	223-7740
SUX	Sully County WIC Program Courthouse, 700 Ash Avenue Onida, SD 57564	258-2750
	Todd (No Clinic Site) Served by Tripp county	842-7166
TRX	Tripp County WIC Program Winner Regional Healthcare Center 745 E. 8 th St. Winner, SD 57580	842-7166
TUV	Turner County WIC Program Pioneer Memorial Hospital 315 N. Washington Ave. Viborg, SD 57070	326-5161 Ext. 3055
TUP	Turner County WIC Program Courthouse, 400 S. Main Street Parker, SD 57053	297-4472
UNX	Union County WIC Program Courthouse 209 East Main Street, Suite 240 Elk Point, SD 57025	356-2644

<u>Clinic Code</u>	<u>Local Agency/Site</u>	<u>Telephone No.</u>
WAM	Walworth County WIC Program Mobridge Regional Hospital 1401 10 th Avenue W. Mobridge, SD 57601	845-8127
WAS	Selby 4861 Lincoln Ave Selby, SD 57472	845-8127
	McLaughlin	845-8127
YAX	Yankton County WIC Program Courthouse, 321 W. 3 rd Street PO Box 844 Yankton, SD 57078	260-4400 Option 1
ZIX	Ziebach County WIC Program Courthouse, Main St. PO Box 68 Dupree, SD 57623	365-5163

AFFIRMATIVE ACTION PLAN

- GOAL 1. Identification of those areas and special populations within the State that contain eligible populations at greatest nutritional risk.
- GOAL 2. Determination of rankings of areas and special population groups to insure that those areas with greatest need receive priority for expansion of WIC services as funds become available.
- GOAL 3. Aid in determining potential caseload.

Counties were ranked according to the following factors for 2003-2005: 1) Premature birth weight, 2) Teen Birth Rate, 3) Infant mortality rate, 4) Neonatal mortality rate, 5) Per Capita income, and 6) Commodity Supplemental Food Program.

A ranking of the counties of the State according to need for WIC follows:

	1. Jackson	34. Hughes
	2. Jonesackson	35. Grant
XXXX	3. Shannon	36. Codington
	4. McPherson	37. Lawrence
	5. Corson	38. Lincoln
	6. Todd	39. McCook
	7. Hand	40. Brookings
	8. Buffalo	41. Douglas
	9. Sully	42. Stanley
	10. Perkins	43. Hutchison
	11. Aurora	44. Gregory
	12. Sanborn	45. Hamlin
	13. Fall River	46. Brule
	14. Bon Homme	47. Davison
	15. Charles Mix	48. Kingsbury
	16. Butte	49. Clay
	17. Dewey	50. Union
	18. Moody	51. Potter
	19. Ziebach	52. Campbell
	20. Custer	53. Day
	21. Bennett	54. Deuel
	22. Mellette	55. Jerauld
	23. Beadle	56. Hanson
	24. Spink	57. Edmunds
	25. Lyman	58. Marshall
	26. Meade	59. Turner
	27. Minnehaha	60. Lake
	28. Tripp	61. Hyde
	29. Roberts	62. Clark
	30. Pennington	63. Miner
	31. Walworth	64. Faulk
	32. Brown	65. Harding
	33. Yankton	66. Haakon

XXX CSFP Program

DISCUSSION OF THE AFFIRMATIVE ACTION PLAN

1. The WIC Program has been offered to all counties in the State. The expansion effort was directed to and Programs were implemented in those counties identified as most in need, the neediest one-third first. Each county now has a Program or is served by a neighboring county (three counties are served in this manner). In 1987 a WIC Program was started on the Pine Ridge Indian Reservation which made the state complete in serving WIC in SD in all counties. A unique arrangement was entered into through a joint agreement between the Oglala Sioux Tribe, Indian Health Service and the Department of Health, WIC Program whereby all parties have a role in providing WIC to the reservation. Other clinics throughout the state have similar arrangements.

All counties are currently serving priorities I through VI. Priorities may be limited throughout the year based on funding. Further outreach efforts will be directed to reach those individuals in all counties most at risk, specifically pregnant women and infants.

A marketing plan has been developed for marketing the Program and increasing clients' awareness of the Program (e.g., local newspapers free to the public radio announcements and/or public service announcements). This is described under Program Availability. A needs assessment may be done to identify more than one agency in counties specifically where distances to travel to the Local Agency is a hindrance to several clients.

Efforts to increase technical assistance in implementing the Program will be: 1) continue increasing our knowledge of Indian culture to afford our nutrition education to the Indian people of South Dakota by contacting other state's native representatives regarding what works best for Indian people; 2) continue obtaining outreach materials and written educational materials and audio visuals for non-English speaking clients as needed; and 3) conduct on-site visits and training as necessary.

2. Since WIC has been implemented statewide, operations will be expanded in the neediest one-third to one-half of the state according to the following:

Local Agencies with a minimum caseload of 100 in the top one-third to one-half of the Affirmative Action Plan will be assessed for expansion of outlying clinic sites, according to the potential eligible not being served and distance to travel/proximity of participants to the clinic site.

Documentation will be kept as to the reason an area of lower priority was chosen.

3. The CSFP Program at Pine Ridge serves approximately 1,600 participants monthly in Shannon County. According to potential caseload figures, this indicates potentially eligible persons in this area are being served by the CSFP program.
4. Migrant farm workers are reached through the Migrant Council and Migrant Health Service in the areas where they are employed. Spanish language informational materials are supplied as well as a contact person at the nearest Local Agency and the phone number of that agency. Due to the very limited use of Migrant farm labor in this State, the impact is minimal. Figures for migrant participation are based on previous year's participation.
5. The Native American population is served in nearly all of our Local Agencies. Clinics are held in many locations specifically to serve this population. In each county that serves a specific tribe, a tribal contact person was involved in determining clinic locations, voucher pick-up sites and on-going program operations. Tribal officials have indicated that although Lakota is the spoken language, English is the written language. Therefore, outreach materials are printed in English.

These materials and additional information on the Program is periodically provided to all agencies working with the Native American population. Spanish educational materials are also made available to clients as needed. Oral communication is sometimes necessary at clinics due to the reading levels of participants.

In an effort to make WIC clinics more accessible to Native Americans on the Pine Ridge Indian Reservations, satellite clinics have started up in four outlying areas within the reservation. Transportation to the clinics has been identified as the largest factor inhibiting getting to the WIC clinics.

In September 2000, Pine Ridge WIC staff began delivering WIC services from a mobile camper. The camper was to be used to deliver services in Porcupine, Manderson and Oglala. The camper was donated to the State Health Department by the Federal Emergency Management Agency (FEMA), which used it during the response to the 1999 tornado in Oglala. A remodeling converted the camper into a mobile WIC office complete with computer hook ups, scales, and a small room for private counseling with clients. In 2005, infrastructure monies were received for a permanent site at Porcupine due to the mobile camper wearing out.

With the Healthy Start initiative, efforts were towards collaboration on the local and state level in making WIC services more accessible to the Native Americans and to identify and alleviate barriers to receiving services.

Attempts are also made for one-stop shopping to make health services more accessible. WIC clinics are often scheduled in conjunction with IHS or well-baby, prenatal, immunization clinics and physician services. In addition, WIC can certify mothers and infants during their stay at the IHS hospital of the reservations.

6. Homeless persons are served in the Local Agencies according to WIC Policy and Procedural Manual. This population is reached through contacts and distribution with food pantries, homeless centers, unemployment offices and so forth. No person is denied services based upon their temporary shelter. If no residency address is given, general delivery is assumed for the post office address.
7. Refer to Section 246.5 WIC Regulations and WIC State Plan Guidance, page 14 for meeting the Affirmative Action Plan.
8. Selection of Local Agencies - The State Agency shall consider the following priority system which is based on the relative availability of health and administrative services, in the selection of local agencies:
 - a. First consideration shall be given to a public or a private nonprofit health agency that will provide ongoing, routine pediatric and obstetric care and administrative services.
 - b. Second consideration shall be given to a public or a private nonprofit health or human service agency that will enter into a written agreement with other agency for either ongoing or routine pediatric and obstetric care or administrative services.
 - c. Third consideration shall be given to a public or private nonprofit health agency that will enter into a written agreement with private physicians, licensed by the State, in order to provide ongoing, routine pediatric and obstetric care to a specific category of participants (women, infants, or children).

- d. Fourth consideration shall be given to a public or private nonprofit human service agency that will enter into a written agreement with private physicians, licensed by the State, to provide ongoing, routine pediatric and obstetric care.
- e. Fifth consideration shall be given to a public or private nonprofit health or human service agency that will provide ongoing, routine pediatric and obstetric care through referral to a health provider.

Division of Health and Medical Services

Colleen Winter
Director

Darelene Bergeleen
Administrator
Community Health Services

Linda Ahrendt
Administrator
Office of Health Promotion

Kayla Tinker
Administrator
Office of Family Health

Bonnie Jameson
Administrator
Disease Prevention

Becky Osburn
Exempt Professional

Division of Health and Medical Services

Community Health Services

Darlene Bergeleen
Administrator

Scott Gregg
District Nursing Coordinator

Wade Huntington
Public Health Regional
Manager

Vacant
Public Health Regional
Manager

Merri Nelson
Public Health Regional
Manager

JoAnn Paulson
Public Health Regional
Manager

Linda Joy Vanhove
Public Health Regional
Manager

Deb Haak
Public Health Regional
Manager

Linda Marchand
Public Health Regional
Manager

Pamela Kendall
Program Assistant I

Tammy Mettler
Secretary

Peggy Seuer
Health Program Specialist I

Nancy Hoyme
Exempt Professional

Division of Health and Medical Services

Office of Family Health

Kayla Tinker
Administrator

Stacy Rodman
Program Assistant 1

Beverly Duffel
Health Program Specialist II
Family Planning/Womens
Health

Rhonda Buntrock
Health Program Specialist II

WIC Program

Barb Hemmelman
Health Program Specialist II

MCH/CSHS

Lucy Fossen
Health Program Specialist I

Vacant
Health Program Specialist I
Breastfeeding Coordinator

Jennifer Williams
Health Program Specialist I

Teresa Disburg
Health Program Specialist I

Ardys Roseland
Health Program Specialist I
Program Operations

Leslie Lowe
Health Program Specialist I

Melissa Berg
Health Program Specialist I
Nutrition/Training Coordinator

Patricia Burg
Health Program Specialist I
Quality Assurance Specialist

Dawn Boyle
Health Program Specialist I
MIS/Retail Specialist

Renee Osterkamp
Food Service Delivery
Coordinator

Region 1

Region 1	County	City	Name	Title	State/Contract
			Wade Huntington	Regional Manager	State
	Butte	Belle Fourche	Linda Hoxie	Nurse	State
		Newell	Krinda Fox	Secretary	Contract
	Custer	Custer	Judy Bottjen	Nurse	State
			Judy Tullberg	Secretary	Contract
	Dewey	Isabel	Mary Harris	Nurse	State
		Timber Lake	Lisa Nash	Secretary	Contract
	Fall River	Hot Springs	Tracy Bowman	Nurse	State
			Kristi Spitzer	Secretary	Contract
	Harding	Buffalo	Diana Davis	Nurse	State
	Lawrence	Deadwood	Denise Rosenberger	Nurse	State
			Paulette Macdonald	Secretary	State
		Spearfish	Mavis Potter	Nurse	State
			Julie Magnusson	Secretary	State
			Wendy Locken	Nutritionist	State
	Meade	Faith	Mary Harris	Nurse	State
			Michelle Hulm	Secretary	Contract
		Sturgis	Ellen Jenter	Nurse	State
			Wanda Reichert	Secretary	Contract
	Perkins	Bison	Patricia Benson	Nurse	State
		Lemmon	JoAnne Seim	Secretary	Contract
	Ziebach	Dupree	Mary Harris	Nurse	State
			Lilah Bosley	Secretary	Contract
Counties Served:	Butte, Custer, Dewey, Fall River, Harding, Lawrence, Meade, Perkins and Ziebach				

Region 2

Region 2	County	City	Name	Title	State/Contract
			Vacant	Regional Manager	State
	Bennett	Martin	Beverly Berry	Nurse	State
			James Kocer	Secretary	Contract
	Buffalo	Fort Thompson	Carmella Bourk	Nurse	State
			Cheryl Knippling	Secretary	Contract
	Gregory	Burke	Marcia Broome	Nurse	State
		Bonesteel	Bernita Schweigert	Secretary	Contract
	Haakon	Philip	Heidi Burns	Nurse	State
			Coreen Roseth	Secretary	Contract
	Hughes	Pierre	Vacant	Nutritionist	State
			Deb Palmer	Nurse	State
			Kim Stoesser	Nurse	State
			Sheila Carpenter	Secretary	Contract
	Jackson	Kadoka	Beverly Berry	Nurse	State
		Wanblee	Sandy Bergeson	Secretary	Contract
	Jones	Murdo	Cheryl Iversen	Secretary	Contract
	Lyman	Kennebec	Jodi Smith	Nurse	State
			Cathy Borah	Secretary	Contract
		Lower Brule	Jodi Smith	Nurse	State
			Cathy Borah	Secretary	Contract
	Stanley	Fort Pierre	Carmella Bourk	Nurse	State
			Bonnie Nickels	Secretary	Contract
	Tripp	Winner	Kris Ringstmeyer	Nutrition Educator	State
	Pennington	Wall	Heidi Burns	Nurse	State
			Coreen Roseth	Secretary	Contract
Counties Served	Bennet, Buffalo, Gregory, Haakon, Hughes, Jackson, Jones, Lyman, Pennington (Wall), Stanley, Sully, Todd				

Region 3

Region 3	County	City	Name	Title	State/Contract
			Merri Nelson	Regional Manager	State
	Beadle	Huron	Julie Miller	Nurse	State
			Bonnie Dosch	Nurse	State
			Vacant	Secretary	Contract
			Susan Kinsley	Secretary	Contract
	Brown	Aberdeen	Kari Stickelmyer	Nurse	State
			Lisa Rose	Nurse	State
			Elaine Huff	Nurse	State
			Kimberly Washenberger	Nurse	State
			DeAnna Kyburz	Nurse	State
			Beyers, Jan	Secretary	State
			Doreen Hertel	Secretary	State
			Laura Clark	Nutritionist	State
	Clark	Clark	Sally Waterfall	Nurse	State
			Linda Kruthoff	Secretary	Contract
	Day	Webster	Vacant	Secretary	Contract
			Deb Brandlee	Nurse	State
	Faulk	Faulkton	Michelle Haselhorst	Nurse	State
			Susan Melius	Secretary	Contract
	Kingsbury	DeSmet	Susan Kinsley	Secretary	Contract
			Sally Waterfall	Nurse	State
	Marshall	Britton	Linda Haaland	Secretary	Contract
			Ardi Forrester	Nurse	State
	Roberts	Sisseton	Cindy Block	Nurse	State
			Deb Brandlee	Nurse	State
			Dianne Lehrke	Secretary	Contract
			Carol Nielsen	Secretary	Contract
	Spink	Redfield	Diane Dunkel	Nurse	State
			Lynne Schultz	Nurse	State
			Audrey Martchinske	Secretary	Contract
	Potter	Hoven	Cheryl Schuh	Nutrition Educator	State
Counties Served	Beadle, Brown, Clark, Day, Faulk, Kingsbury, Marshall, Roberts, Spink				

Region 4

Region 4	County	City	Name	Title	State/Contract
			JoAnn Paulson	Regional Manager	State
	Brookings	Brookings	Brenda Conn	Secretary	Contract
			Linda Penrod	Nurse	State
			Trish Sterud	Nurse	State
			Joyce Caugherty	Secretary	Contract
			Sue Alverson	Nutritionist	State
	Codington	Watertown	Kathy Frysliie	Secretary	State
			Jeanie Ochsendorf	Secretary	Contract
			Karla Moes	Nurse	State
			Karen Nygaard	Nurse	State
			Debra Hartle	Secretary	Contract
			Braskamp, Sara	Nutritionist	State
	Grant	Milbank	Carol Kampen	Secretary	Contract
			Becky Wellnitz	Secretary	Contract
			Joan Frerichs	Nurse	State
			Jennifer Meyer	Nurse	State
	Hamlin	Hayti	Donna Eide	Secretary	Contract
			Angela Hunter	Nurse	State
	Lake	Madison	Peggy Young	Secretary	Contract
			Betty Hulm	Secretary	Contract
			Jennifer Fouberg	Nurse	State
	Deuel	Clear Lake (PHA)	Tawne Pieper	Nurse	Contract
			Tammy Baer	Nurse	Contract
			Charlene Stein	Secretary	Contract
	Moody	Flandreau (PHA)	Valerie Luze	Nurse	Contract
			Janii White	Nurse	Contract
			Dawn Sutherland	Nurse	Contract
			Barb Shea	Secretary	Contract
Counties Served	Brookings, Codington, Deuel, Grant, Hamlin, Lake and Moody				

Region 5

Region 5	County	City	Name	Title	State/Contract
			Linda Joy Vanhove	Regional Manager	State
	Clay	Vermillion	Linda Manning	Secretary	Contract
			Bev Orr	Secretary	Contract
			Jill Munger	Nurse	State
	Lincoln	Canton	Janet Henke	Secretary	Contract
			Carla Ries	Nurse	State
	Minnehaha	Sioux Falls	Barb Kadinger	Nurse	State
			Carla Ries	Nurse	State
			Julie Adamson	Nurse	State
			Janet Scherschligt	Nurse	State
			Julie Clark	Nurse	State
			Lisa DeSmet	Nutritionist	State
			Beth Honerman	Nutritionist	State
			Jessica Timp	Nutritionist	State
			Blanca Shafer	Secretary	State
			Diane Prick	Secretary	State
			Thresa Berkley	Secretary	State
			Cheryl Anglin	Secretary	State
			Mary Ysbrand	Secretary	State
			Rebecca Herman	Secretary	State
			Sandy Lindersmith	Secretary	State
			Sarah Miller	Receptionist	State
	Union	Elk Point	Melissa Gregg	Secretary	Contract
			Linda Grace Freeman	Nurse	State
	Yankton	Yankton	Teri Brooks	Secretary	Contract
			Shannon Pavel	Secretary	Contract
			Andra Gates	Nurse	State
			Jackie Husman	Nurse	State
Counties Served	Clay, Lincoln, Minnehaha, Union and Yankton				

Region 6

Region 6	County	City	Name	Title	State/Contract
			Deb Haak	Regional Manager	State
	Aurora	Plankinton	Tara Bush	Secretary	Contract
			Julie Dykstra	Nurse	State
	Bon Homme	Tyndall	Debbie Branaugh	Secretary	Contract
			Paula Gibson	Nurse	State
			Stacey Skaff	Nutritionist	State
	Charles Mix	Lake Andes	Jackie Slaba	Secretary	Contract
		Platte	Brenda Plooster	Nurse	State
		Wagner	Barb Wiechmann	Nurse	State
			Lynn Namminga	Secretary	Contract
	Davison	Mitchell	Megan Davids	Secretary	State
			Diane Hohn	Secretary	Contract
			Connie Fergen	Nurse	State
			Barb Husk	Nurse	State
			Shannon Tobin	Nurse	State
			Lindsey Sailer	Nutrition Educator	State
	Hanson	Alexandria	Becky Doyle	Secretary	Contract
			Deb Wollman	Nurse	State
	Jerauld	Wessington Springs	Jane Barber	Secretary	Contract
			Marla Feistner	Nurse	State
	McCook	Salem	Karen Fendrich	Secretary	Contract
			Kathy Deters	Nurse	State
	Miner	Howard	Gibi Page	Secretary	Contract
			Barbara Esser	Nurse	State
	Sanborn	Woonsocket	Sue Dise	Secretary	Contract
			Marla Feistner	Nurse	State
	Hutchinson	Parkston (PHA)	Diane Baumiller	Nurse	Contract
			Deb Bormann	Nurse	Contract
			Julie Stokes	Secretary	Contract
		Freeman (PHA)	Amy Nusz	Nurse	Contract
			Elizabeth Perry	Nurse	Contract
			Cheryl Wollman	Secretary	Contract
	Douglas	Armour (PHA)	Vicki Pickart	Nurse	Contract
			Margaret Fink	Secretary	Contract
	Turner	Viborg (PHA)	Deb Hauger	Nurse	Contract
		Parker (PHA)	Sherrie Menigoz	Secretary	Contract
Counties Served	Aurora, Bon Homme, Charles Mix, Davison, Douglas, Hanson, Hutchinson (Freeman and Parkston), Jerauld, McCook, Miner, Sanborn, Turner				

Region 7

Region 7	County	City	Name	Title	State/Contract
			Linda Marchand	Regional Manager	State
	Pennington		Heather Archer	Nurse	State
			Sabrina Medeck	Nurse	State
			Jessica Gromer	Nurse	State
			Marcia Benning	Nurse	State
			Teah Bell	Nurse	State
			Darlene Gilby	Nurse	State
			Lois Moose	Nutrition Educator	State
			Kathy Kovall	Nutritionist	State
			Linda Michelson	Nutritionist	State
			Peggy Butler	Secretary	Contract
			Linda Adam	Secretary	Contract
			Lois McMahon	Secretary	Contract
			Maxine Schoenrock	Secretary	Contract
			Debra MacDonald	Secretary	Contract
			Donna Puckett	Secretary	State
			Terri Kaiser	Secretary	State
		EAFB	Colleen Kayser	Secretary	Contract
			Karie Mitchell	Nutritionist	State
		Hill City	Peggy Butler	Secretary	Contract
			Marcia Benning	Nurse	State
	Shannon	Pine Ridge	Cindy Mills	Secretary	State
		Porcupine	Iva Lee Big Crow	Nutrition Aide	State
			Nada Morrill	Nurse	State
		Kyle	Suzanne Voeller	Secretary	State
			Darlene Gilby	Nurse	State
Counties Served	Pennington, Shannon				

Region 8

Nurse Consultant	County	City	Name	Title	State/Contract
			Peggy Seurer	Nurse Consultant	State
	Brule	Chamberlain	Linda Johnson	Nurse	Contract
		Kimball	Mark Olson	Nurse	Contract
			Karen Donaldson	Secretary	Contract
	Edmunds	Bowdle (PHA)	Melanie Kaiser	Nurse	Contract
		Ipswich (PHA)	Kristi Poppen	Secretary	Contract
		Hosmer (PHA)			
		Roscoe (PHA)			
	Potter	Hoven	Melanie Kaiser	Nurse	Contract
			Lori Kaiser	Secretary	Contract
	Hand	Miller (PHA)	Jody Speck	Nurse	Contract
			Deb Manning	Secretary	Contract
	Hyde	Highmore	Jody Speck	Nurse	Contract
			Peggy Fausett	Secretary	Contract
	McPherson	Eureka (PHA)	Jacalyn Eberhart	Nurse	Contract
		Leola (PHA)	Brenda Funk	Secretary	Contract
	Tripp	Winner (PHA)	Candy Cahoy	Nurse	Contract
			Becky Brown	Nurse	Contract
			Jody Leighton	Secretary	Contract
	Walworth	Mobridge (PHA)	Shana Friesz	Nurse	Contract
		Selby (PHA)	Tricia Zabel	Nurse	Contract
	Corson	McLaughlin	Trina Mertz	Secretary	Contract
Counties Served	Brule, Edmunds, Hand, Hyde, McPherson, Tripp, Walworth, Corson				